CREDITEDGE

Customer: CreditEdge
Web Site:
www.creditedge.com
Number of Users: 200 users
Industry: Banking and Finance

Solution:
Change Auditing
Compliance

Products:
NetWrix Change Reporter Suite

Vendor:
NetWrix Corporation
Phone: 888-638-9749
Web Site: www.netwrix.com

Customer Profile:
CreditEdge offers total business solutions in the credit space. CreditEdge's five Divisions address all possible situations encountered throughout the credit lifecycle and have the flexibility to suit all brands, circumstances, business needs, parameters and even individual corporate personalities. The result is a customized and optimized model, developed and fine-tuned to elevate an organization's credit business processes to the highest levels of effectiveness, efficiency and bottom-line contribution.

Streamlined Auditing of a Microsoft Environment Improves Security and Satisfies Auditors

"We needed to comply with global auditing standards, and were instructed by our auditors to find a solution that met their exact requirements. NetWrix's suite of software allowed us to monitor all critical aspects of our Microsoft environment, thus meeting the auditors' strict requirements. Moreover, the security of our environment has increased tenfold since the implementation of the NetWrix software."

Mervyn Govender, CIO, CreditEdge

CreditEdge offers business solutions in the credit space by providing the processes, technology and people necessary to achieve the highest credit provision and credit management performance goals possible. In order to set itself apart from competitors, CreditEdge uses information technology and business intelligence to provide precise analysis of all financial data.

Challenge: Finding a Solution that Met the Requirements of Global Auditors

The IT department at CreditEdge was expected to meet the requirements handed down by their global auditors. Demands were straightforward, but nonetheless, difficult to meet.

"We needed to track and audit changes in AD, File System, Server Configurations and the SQL Databases," Govender said. "We investigated using existing tools and considered developing our own in-house tools. We also installed a trial version of NetIQ, but after extensive in vestigation realized that the personnel required to maintain the software was not within the allocated budget. There were also unreasonable hardware and software requirements, which we had not budgeted for." Their search for a streamlined compliance solution was the result of a request from CreditEdge's global auditors, but finding a product that met their laundry list of needs was proving difficult. In addition to Active Directory, the IT department needed a tool that would track changes made to the entire IT infrastructure, and finding a solution within their budget was no simple task.

Solution: Automated Change Auditing

After exploring a few options, CreditEdge discovered NetWrix Change Reporter Suite, an integrated solution for automated tracking and reporting of all critical changes made to the entire IT infrastructure. The NetWrix Change Reporter Suite meets the requirements of CreditEdge's global auditors by tracking modifications made to Active Directory, SQL Server, Windows Server Configurations, and file servers. "In our effort to reduce costs as well as comply with our global auditing requirements, we needed software that was effective, of reasonable cost and had good technical support," said Govender. "The support we received during the trial of the NetWrix solution was a clear indication of the level of professionalism the support team offered. With that in mind and the time to deliver a solid and reliable solution for managing and auditing change, it was a no-contest choice." After deciding to go with NetWrix, CreditEdge quickly deployed the Change Reporter Suite, and the IT department was impressed with the ease of integration.

"Most new software, or new exposure to existing software, involves teething issues, but in this case, it was just a matter of getting to know the software," Govender said. "We familiarized ourselves with the solution very quick, and when necessary, the support team was there to assist us at a very professional level." "NetWrix products allow the administrator to focus on more important tasks whilst the installation automatically creates and adjusts to the relevant policies," Govender added. "This was very important to us in terms of saving time.

Proven Result: NetWrix Change Reporter Suite Meets the Needs of Auditors with Automated and Precise Change Auditing

Since installing NetWrix Change Reporter

Suite, CreditEdge has had an easy time meeting the demands of their global auditors. The suite provides the change management and reporting capabilities necessary to fulfill all of their expectations with ease, and the IT department has enjoyed the streamlined process. "The collection of Active Directory, Group Policy, Exchange Server, SQL Server and File Server Change Reporter helps us hold individuals accountable for changes within the IT environment," Govender said. "We have already picked up on unauthorized Exchange mailbox and Active Directory changes. The security of our environment has increased tenfold since the implementation of the NetWrix software." As a result of their satisfaction with NetWrix Change Reporter Suite, CreditEdge is eager to strengthen its partnership with NetWrix in the future.

"We are currently looking at using other solutions provided by NetWrix, such as the Event Log Manager," said Govender, "and recommending NetWrix to anyone managing an IT environment seems like a mandatory task, as no IT environment should be run without solutions that increase productivity and reduce risk. I am currently investigating the use of other NetWrix products, we own another subsidiary of which has 3500 employees and this software will be a perfect fit for their financial environment."

About NetWrix Corporation

NetWrix Corporation is a highly specialized provider of solutions for IT infrastructure change auditing. Founded in 2006, NetWrix has evolved as #1 for Change Auditing as evidenced by thousands of satis-fied customers worldwide. The company is headquartered in Paramus, NJ, and has regional offices in Los Angeles, Boston, Tampa and the UK.